



**Asia-Pacific  
Economic Cooperation**

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**2012/SMEWG34/007**


Agenda Item: 10

## **Best Practice Guide: Improving Business Regulation in APEC**

Purpose: Information  
Submitted by: Australia




**34<sup>th</sup> Small and Medium Enterprises  
Working Group Meeting  
Jerudong, Brunei Darussalam  
25-26 April 2012**

 Australian Government  
Department of Industry, Innovation, Science, Research and Tertiary Education

**Best Practice Guide: Improving Business Regulation in APEC**  
A summary of the APEC Private Sector Development-Ease of Doing Business workshop series (2007-2010)

Jennie Dwyer, Dept. of Industry, Innovation, Science, Research & Tertiary Education  
25 April 2012

  
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**Private Sector Development-Ease of Doing Business Workshop Series**

Workshop	Date	Hosted by
Starting a Business	March 2007	Hobart, Australia
Paying Taxes	April 2008	Kaohsiung, Chinese Taipei
Obtaining Licenses	August 2008	Chiclayo, Peru
Trading Across Borders	February 2009	Wellington, New Zealand
Enforcing Contracts	July 2009	Singapore
Access to Credit	October 2009	Singapore
Employing Workers	June 2010	Hong Kong China
Registering Property	October 2010	Gifu, Japan

  
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## Common Elements of Best Practice

- technology and online services
- single windows and one-stop shops
- comprehensive and customized information
- engaging stakeholders
- services and resources for entrepreneurs
- coordinated government approach
- streamlining administrative processes
- setting service standards

  
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## The Best Practice Guide is available online at:

[http://publications.apec.org/publication-detail.php?pub\\_id=1239](http://publications.apec.org/publication-detail.php?pub_id=1239)

**Thank you**

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