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Agenda: 11

# Regulatory Reform – Case Studies on Improving the Business Environment for SMEs

Purpose: Information
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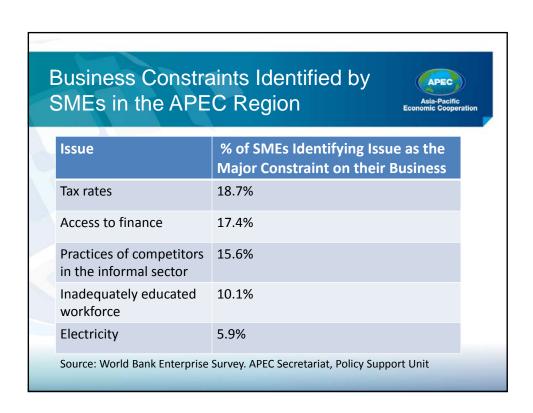


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### Seriousness of Business Constraints by Size of Firm (0=lowest, 4=highest) Economic Coopera



Constraint	Large Firms	SMEs
Electricity	1.24	1.14
Transport	1.14	1.00
Customs and trade regulations	0.90	0.58
Access to land	0.81	0.76
Tax rates	1.34	1.60
Tax administration	1.09	1.01
Business licensing and Permits	0.88	0.79
Labor regulations	1.09	0.77
Access to finance	0.99	1.18

Source: World Bank Enterprise Survey. APEC Secretariat, Policy Support Unit

### Case Study 1: Agencies for SME Growth, Development, Compliance and Internationalization



- Looking not just at rule making, but institution building, i.e. how to design SME supporting institutions.
- In Chinese Taipei, a key to support SME development was to establish a system with clear responsibilities for each public institution involved. Leadership by Ministry of Economic Affairs was key for inter-instituonal coordination
- Transparency and dialogue with the private sector have been key factors for the success of SME-related programs in Mexico. In Malaysia, the government adjusted the business law to SME needs to encourage SMEs to make decisions to help them getting ready to a new global business environment.

## Case Study 2: Agencies Supporting SME Finance



- According to World Bank's Enterprise Survey, one of the main constraints to SMEs in APEC is access to finance.
- Key problem is information asymmetry. Reforms to improve information flows tend to improve access to finance.
- Transparency is important:
  - Regulations on credit information bureaus should guarantee data are being used properly and banks trust the credit information.
  - SME factoring could develop further if companies have access to information on the conditions offered by financial institutions for their accounts receivable.
  - IT solutions can improve information flow, but their effectiveness depends on a solid legal framework

#### Case Study 3: Regulatory Tiering



- Differentiated treatment favoring SMEs.
- <u>Regulation affecting SMEs</u>: In Singapore, companies with annual turnover and assets below SG\$10 million are exempted from statutory auditing requirements
- Regulation affecting companies serving SMEs: In Philippines, mandatory credit allocations, 2%-8% of banks' portfolio has to be put in place for SMEs.
- More flexible schedules instead of modifying substance in regulations: In Canada, smaller firms report on Goods and Services Tax on an annual basis, medium-sized firms on a quarterly basis and large firms on a monthly basis.
- <u>Regulation facilitating SME access to instruments:</u> In China, utility patent models help SME to cover incremental innovations.

# Case Study 4: SME-Friendly Regulatory Impact Assessment



- Regulatory compliance costs can fall heavily on SMEs in terms of time costs or use of human resources.
- Formalized SME-friendly RIAs are not common, but can promote good rule making to make compliance reasonable for SMEs. For example: US Regulatory Flexibility Act.
- Cost savings and burden reduction can be achieved thanks to ex-ante cost-benefit analysis and stakeholder consultations.
- Important to undertake regular assessments of SMEcompliance costs. Ex-post cost benefit analysis can help fine-tuning regulations.

#### Lessons Learned from Case Studies



- Regulatory Reforms to improve business conditions for SMEs require aspects of rule making and institution design.
- Reforms facilitating access to information can facilitate SMEs to conduct businesses.
- SMEs need to be included in the reform process.
   Consultations are key for a better understanding of SMEs constraints. Public and private sectors need to work together.
- Regulatory compliance can be a major obstacle for SMEs. Flexible schedules or structures can make things easier for SMEs.
- Regulatory reform is a process and not a one-off event.
   Tracking performance is crucial to support reforms.

